

UNIVERSITY UPDATE



Michael Hindery Vice President for Finance and Administration Kim Gilkey-Wall Assistant Dean for Off Campus Student Life





The Off Campus Living Office has moved to **862 Market Street**

Callie Rimpfel
Off Campus Area Coordinator
Office of Student Life

862 Market Street

crimpfel@scu.edu 408-551-3489



Hired & trained
3 wonderful
Neighborhood
Ambassadors
(NA's) to live
in the Old Quad
neighborhood,
south of campus

Staff & Location Updates

Areany, Mike and Jordan Neighborhood Ambassadors Office of Student Life

862 Market Street

neighborhoodambassadors@scu.edu 408-551-3489



Improve collaboration with off-campus students, City residents and landlords

Visited and delivered informational packets to 121 student residences during the Walk-About event with Associated Student Government (ASG), Santa Clara Police Department (SCPD) and LOCALS (student sustainability group)

Hosted a social event on October 5th for all neighbors to meet the Neighborhood Ambassadors and see our new space!

Expanded our programming for the fall quarter for off-campus students, including our "Adulting 101" series and participation in Town Hall Meetings

The Office of Student Life (OSL) presented four sessions on the student conduct process to all Campus Safety Services (CSS) officers and supervisors so they are fully

informed about the design of the student conduct process that promotes student learning, personal accountability,

and community safety

Increase OSL and CSS
Collaboration in
response to offcampus incidents

OSL identified a protocol for when CSS officers are interviewed as part of the student conduct process

CSS officers have been invited to be a part of the student conduct process throughout the 2015-16 academic year to directly observe the student conduct process in action

Working with SCPD training to have a better understanding of their needs during a critical incident involving SCU

Five new CSS officers were hired and began in August 2015

Expand the footprint of SCU's Campus Safety Services (CSS)

Cross training with SCPD in area of Title IX investigations to better support SCPD

Working with SCPD dispatch to better staff our special events as not to take resources from the City



Improve collaboration with City of Santa
Clara Code
Enforcement

Sharing of information between City and SCU on what residences have been contacted

- Code Enforcement gives SCU info on properties in violation
- Follow up performed by CSS & Off Campus Coordinator at these locations

Meeting held with:

- Justin Giarritta (Code Enforcement)
- Juan Padilla (Code Enforcement Supervisor)
- Callie Rimpfel (Off Campus Area Coordinator)
- Kimberly Gilkey-Wall (Office of Student Life)
- John Loretto (Assistant Director of Campus Safety)

Photo documentation by CSS on Thursday, Saturday, and Sunday mornings



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Improve communication with off-campus students, City residents and landlords

Website updated

with information for

how City residents

can contact SCU

Revitalized Community Newsletter

- Increased publication from two issues to four issues per year (Oct. 2015, Jan. 2016, March 2015, June 2016)
- Delivered to 5,500 residents in 95050 zip code in Fall 2015
- Available online: http:// www.scu.edu/visitors/ newsletter

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Consolidates our housing operations under one division for faculty, staff, and students

Effective July 1, 2016

Move management of SCU-owned student properties to Housing Office

Enables the standardization and internalization of application processes, leasing, contracts, problem calls and escalation processes

Allows the University to take direct responsibility for the management, maintenance, and behavior at our properties

View the FAQ:

http://www.scu.edu/ housing/neighborhood _units_ faq.cfm

Implemented an improved parking permit system for off-campus residents and encourage student use of on-campus parking

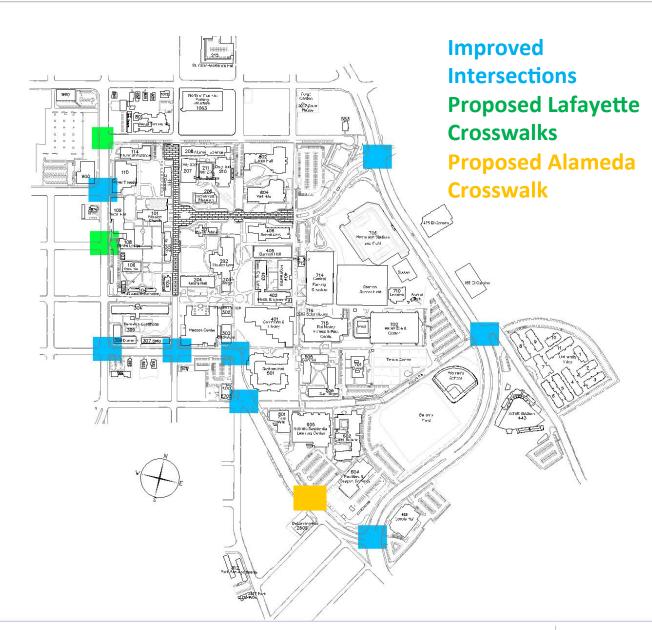
Improve parking and pedestrian pathways for the off-campus student community

- » 46 spaces have been designated for the new "O" permit
- » Students have a secure place to park and feel they can travel to and from campus safely

Create safer paths of travel for students to walk to campus

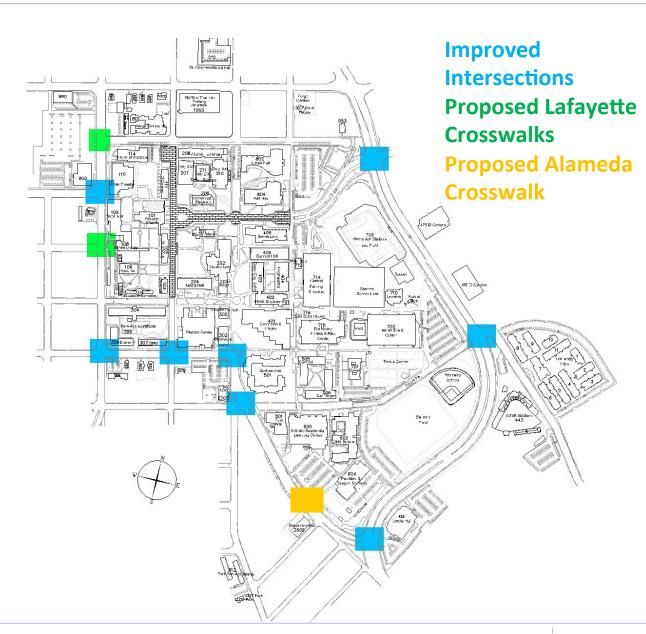


- » SCU has worked closely with the City & neighborhoods to improve pedestrian safety and vehicle movement around the campus
- » Eight intersections have been improved through a joint investment by the City and SCU (blue)



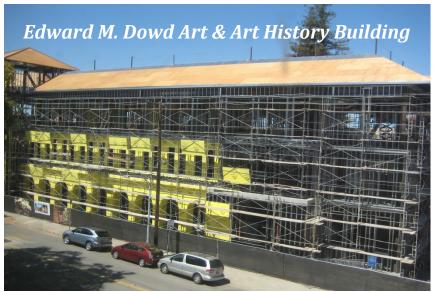


- » SCU is proposing three additional pedestrian cross walks funded by SCU to allow safer neighborhood access to campus (pending permit approval by City)
- » Crosswalks on Lafayette Street planned for Fall 2016
- » Crosswalk on The Alameda planned for Fall 2017





Project Updates









Collaboration with the City of Santa Clara

» NURC committee members, SCU staff, ASG, landlords, and OQRA representative participate in NURC pre-planning meetings

- » Use the NURC to discuss development issues in addition to student behavior issues
- **»** NURC will now meet every other month 2^{nd} Monday of the month
- » Recommend the City and neighbors consider expansion of the neighborhood parking permit program
- » Recommend the City consider expanding Team 200 coverage





How to Contact Us

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